Welcome to the future!

Winter is fast approaching – but it’s not slowing us down!

As the seasons change, and we face the prospect of wintry weather over the months ahead, the roll out of fibre broadband continues apace. Thousands of extra homes and businesses are being connected each month and our engineers have robust plans in place to deal with any challenges the Scottish weather may throw at them. Meanwhile, we have heard from many business people who were grateful to avoid disruption last winter thanks to their fibre connection enabling them to carry out face to face meetings by video-conferencing rather than having to battle through bad weather conditions. Find out more.

Our interactive map is better than ever!

Discover the speed improvements to the interactive map on our website. Now there is detailed extra information instantly available to users. When you enter your telephone number or postcode, you are told the very latest situation affecting the green cabinet which serves your line. If your cabinet is not yet upgraded to fibre, you can now see exactly what stage it is at in the process at a glance. The new ‘cab tracker’ on the interactive map shows, for example, whether your cabinet falls within the planned scope of the project, whether engineering work is underway, whether solutions are still being explored or of course whether the cabinet is already live and accepting orders. So you can follow the ‘fibre journey’ for your own line right through the various stages as plans progress. This additional insight is helping homes and businesses better understand the overall process as well as helping them plan when to place their own order for fibre broadband. Check out the interactive map now

News? No problem for trouble shooter Chris

Every day, Chris Dalton, Project Co-ordinator at Scottish Power, encounters tricky issues as he helps plan the roll out of fibre broadband across Scotland. And every day, Chris rises to the challenge – whether it is dealing with blocked ducts, complex logistical issues or a protected species such as newts! Find out more.

Reaching 100% coverage across Scotland

On the back of the Scottish Government’s commitment to make superfast broadband available to 100% of premises in Scotland, the ‘Reaching for 100%’ programme is now underway. It is large and complex, covering all of Scotland and will complement existing and future work from a number of different bodies. ‘Reaching for 100%’ is intended to carry on the work of the two current superfast broadband programmes by investing in infrastructure that will help deliver superfast broadband - ultimately to anywhere it is needed. It will measure the “broadband gap” left after commercial operators and the current programmes have finished deployment. It will invest funds by procuring a number of different solutions across the country. The first and current stage is to determine the areas for intervention. Subsequent stages will define and design an approach to meet the needs of the market, this will procure the best value methods of delivering and deploying. The programme is scheduled to last to 2021 with significant progress being made during 2017/18. Naturally, this brings a variety of challenges - including stakeholder management, best use of funding, public communications as well as meeting the technical and commercial demands of a national infrastructure programme. Look out for regular updates in this e-newsletter.

Better Broadband if you are still out of reach for now

The Better Broadband Subsidy Scheme sets out to provide access to a subsidised broadband service to homes and businesses that cannot access a broadband service with a download speed of at least 2 Mbps and unfortunately will not benefit from the current phase of the Digital Scotland Superfast Broadband roll out. Applications can be made until December 2017 and, if you receive a grant through this scheme, you will still be able to benefit from future upgrades to the fibre broadband network, when fibre broadband does become available to you. Find out more.